
April 2025

D5.5 REGIONAL SERVICE ROADMAP (FIRST VERSION)



The project ECOEMPOWER - ECOSystems EMPOWERing at regional and local scale supporting energy communities receives funding from the European Climate, Infrastructure and Environment Executive Agency (CINEA) under Grant Agreement n°101120775.



Co-funded by the
European Union

TECHNICAL REFERENCES

Project Acronym	ECOEMPOWER
Project Title	ECOsystems EMPOWERing at regional and local scale supporting energy communities
Funding Programme	LIFE 2027
Call	LIFE-2022-CET
Topic	LIFE-2022-CET-ENERCOM
Project Coordinator	Cinzia Morisco (FBK)
Project Start Date	September 1 st , 2023
Project End Date	August 31 st , 2026
Project Duration	36 months
Project ID	101120775

Deliverable No.	D5.5
Dissemination Level	PU – Public
Work Package	WP5
Task	T5.5
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Due Date of Deliverable	February 28 th 2025
Actual Submission Date	June 30 th 2025

REVISION AND HISTORY CHART

Version	Date	Editors	Comment
0.1	25/04/2025	AURA-EE, Noemi Poize	Deliverable sent to reviewers
0.2	14/05/2025	FBK, Cinzia Morisco	Reviews integrated
1	27/06/2025	AURA-EE, Noémie Poize	Final version ready

KEYWORD LIST

Renewable Energy Communities – One-Stop Shop – Tool and services roadmap – Mobilization of stakeholders – Long-term planning – Stakeholders focus groups – Empowerment – Energy sharing – Renewable energies

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EXECUTIVE SUMMARY

This deliverable presents for each regional ecosystem a first draft of the service roadmap that is being developed for the OSS.

These roadmaps are based on the orientations given by the strategic plans (D5.1) and cover a wide range of service categories:

- awareness raising, facilitation and communication
- capacity building of energy communities and/or local public authorities
- networking services
- project development assistance
- Aggregation of projects and/or support to commercialization

For each service, the way the service will be implemented is described and a corresponding schedule is proposed.

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Introduction

OBJECTIVES OF THE WORK REPORTED

Aim of this task is to go further the deliverable D.5.1 Regional strategic plan of the OSS, by elaborating a service roadmap that each regional ecosystem will implement and propose to the local energy communities.

The ECOEMPOWER project aims at supporting 5 regional ecosystems in developing a range of tools and services that can help energy communities emerge and implement their RES projects successfully. Since energy communities welcome many members among which citizens, municipalities, etc., i.e. non-professional members, it is essential that they can be guided in their activities. Thus, each regional ecosystem is expected to map the most relevant services that have to be developed within the coming years so that energy communities can have a clear overview of the support they will receive.

This document is structured by regional ecosystem, with detailed tables for each service presented.

REGIONAL ECOSYSTEM: PAT

Introduction

This service roadmap has been worked out within the framework of ECOEMPOWER project. It is straightly linked to the strategic plan which has been set up to develop a regional One-Stop Shop (OSS) for energy communities.

The OSS is available at the web link: <https://infoenergia.provincia.tn.it/Autoconsumo-diffuso>

Aim of this roadmap is to describe which services will be proposed to the energy communities until 2031 so as to give more visibility to the OSS uptake.

This document is a first draft of the roadmap and will be completed by the end of the project in September 2026.

Typology of services

The service roadmap is built around different categories which are the following:

- **awareness raising, facilitation and communication:** the OSS will help people be more informed about energy communities, RES projects, legal context so that they can be guided in the emergence of local communities. Communication tools should also be developed to help energy communities target various stakeholders and invite them to join their initiative: citizens, municipalities, local companies, NGOs, etc.
- **capacity building of energy communities and/or local public authorities:** the OSS will develop dedicated training sessions on project implementation, financing schemes, legal responsibilities, technical topics, etc. Aim of these tools is to help communities 'members develop their skills and gain more autonomy. Public bodies should be also targeted through these sessions, so that they can support more easily the emerging projects.
- **networking services:** the OSS plans to host networking events at different geographical scales so that people can share their experience and improve the development of their projects. Networking is essential to create some links between local stakeholders and create synergies between citizens, companies and municipalities.
- **project development assistance:** the OSS is expected to develop technical tools to provide assistance on legal contracts, business plans, technical sizing of RES plants, etc. This assistance can be developed either internally or through external expertise.
- **Aggregation of projects and/or support to commercialization:** this range of services covers all the services that can be shared and collectively negotiated by energy communities such as policy insurances, bank partnerships, accounting services, equipment providers, etc.)
- **assistance to policy development:** the OSS should monitor the gaps in the policy framework and be able to formulate pleadings for the evolution of e.g. assessing regional needs, benchmarking with other regions/countries, policy recommendations)

The following pages provide a descriptive sheet for each service according to each of the 6 categories. A summary of the service deployment schedule is given at the end.

Services: awareness raising, facilitation and communication

Nb of service	AWAR-1							
Name of service	Overview and illustration of the RECs mechanism							
Date of implementation (planned or already issued)	2024							
Type of service	Guidelines							
Useful during phase	x	emergence		development		realization		operation
Description	Through accessing the website page, it is possible to learn step by step what the various self-consumption and renewable energy sharing configurations active in Italian legislation work. With regard to renewable energy communities, the exchange mechanisms, tariff calculation, and current legislation are explained step by step.							
Resources used to develop the services	Internal expertise PAT-APRIE technical expertise External expertise National Stakeholders contacts							
Availability	Web link: https://infoenergia.provincia.tn.it/Autoconsumo-diffuso/Comunita-di-energia-rinnovabile Free							
Update procedure	The service will be updated each time the regulatory framework changes, so that it remains always up to date.							

Nb of service	AWAR-2							
Name of service	Perimeter map of primary cabins and active configurations							
Date of implementation (planned or already issued)	2024							
Type of service	Map							
Useful during phase	x	emergence	x	development	x	realization	x	operation
Description	A map provided by GSE showing the perimeter of primary substations and existing RECs has been linked on the OSS website so that those who are building an energy community can know the area where the configuration can operate and users can know if there are active energy communities in the area.							
Resources used to develop the services	Internal expertise PAT-APRIE technical expertise External expertise https://www.gse.it/servizi-per-te/autoconsumo/mappa-interattiva-delle-cabine-primarie							
Availability	Web link: https://infoenergia.provincia.tn.it/Autoconsumo-diffuso/Comunita-di-energia-rinnovabile/Il-territorio-e-la-mappa-delle-cabine-primarie Free							
Update procedure	The service will be updated each time the regulatory framework changes, so that it remains always up to date.							

Nb of service	AWAR-3							
Name of service	incentive simulation tool							
Date of implementation (planned or already issued)	2024							
Type of service	Web tool							
Useful during phase	x	emergence	x	development		realization		operation
Description	Making available two existing tools provided free of charge by GSE and ENEA to calculate the incentive forecast that a CER can obtain. These tools, by inputting production and consumption data, make it possible to give an indication of the expected income.							
Resources used to develop the services	Internal expertise PAT-APRIE technical expertise External expertise GSE Tool ENEA Recon Tool							
Availability	Web link https://infoenergia.provincia.tn.it/Autoconsumo-diffuso/Comunita-di-energia-rinnovabile/Fai-una-simulazione Free							
Update procedure	The service will be updated when there are regulatory updates							

Services: capacity building of energy communities and/or local public authorities

Nb of service	CAPA-1
Name of service	Guidelines for municipalities
Date of implementation (planned or already issued)	2024
Type of service	Guidelines
Useful during phase	<input checked="" type="checkbox"/> emergence <input checked="" type="checkbox"/> development <input checked="" type="checkbox"/> realization <input type="checkbox"/> operation
Description	Guidance document for local governments and public authorities to support them in establishing or joining a REC
Resources used to develop the services	Internal expertise PAT-APRIE technical expertise External expertise Consorzio dei Comuni Trentini
Availability	Web link: https://infoenergia.provincia.tn.it/Autoconsumo-diffuso/Comunita-di-energia-rinnovabile/Linee-guida-per-i-comuni Free
Update procedure	The page was update when changed the regulation and when GSE published new guidelines.

Nb of service	CAPA-2
Name of service	Technical documents
Date of implementation (planned or already issued)	2024
Type of service	Guidelines
Useful during phase	<input checked="" type="checkbox"/> emergence <input checked="" type="checkbox"/> development <input type="checkbox"/> realization <input type="checkbox"/> operation
Description	Technical papers including: - REC simulations based on the Trentino territory - REC-based business plan simulations - simulations on photovoltaic potential and suitable areas
Resources used to develop the services	Internal expertise PAT-APRIE technical expertise External expertise University of Trento, DICAM department FBK 3dom unit Cassa del Trentino
Availability	Web link: https://infoenergia.provincia.tn.it/Autoconsumo-diffuso/Comunita-di-energia-rinnovabile/Cosa-fa-la-Provincia-autonoma-di-Trento
Update procedure	The page will be update when necessary

Services: networking services

Nb of service	NETWORK-1							
Name of service	Regional maps of Existing RECS							
Date of implementation (planned or already issued)	2025 (will be improved by end 2026)							
Type of service	Map/table							
Useful during phase	x	emergence	x	development	x	realization	x	operation
Description	<p>Through a page with a map, table and contacts, the user is informed about existing initiatives (active or formally established) that have sprung up in the province.</p> <p>The page is updated through direct involvements of RECs.</p> <p>The list encompasses those of any legal form</p> <p>This service wants to be implemented soon by dedicating a page with image and brief description to the energy communities that join.</p>							
Resources used to develop the services	<p>Internal expertise</p> <p>PAT-APRIE technical expertise</p> <p>External expertise</p> <p>Volunteers of existing RECs</p>							
Availability	<p>Web link: https://infoenergia.provincia.tn.it/Autoconsumo-diffuso/Comunita-di-energia-rinnovabile/Mappa-delle-comunita-energetiche-esistenti</p> <p>Free</p>							
Update procedure	The page will be update when necessary or when someone ask to be included							

Nb of service	NETWORK-2							
Name of service	Contact with Consortium of municipalities							
Date of implementation (planned or already issued)	2025							
Type of service	Contact point							
Useful during phase	x	emergence	x	development	x	realization	x	operation
Description	<p>To support public entities in joining renewable energy communities or in giving support to existing and nascent initiatives, direct contact with the consortium of Trentino municipalities is made available. This is one of the services that provides specific accompaniment through a physical meeting point.</p>							
Resources used to develop the services	<p>Internal expertise</p> <p>PAT-APRIE technical expertise</p>							

	External expertise Technical expertise of consortium of municipalities Single expertise in municipalities
Availability	Web link: https://infoenergia.provincia.tn.it/Autoconsumo-diffuso/Comunita-di-energia-rinnovabile/Consorzio-dei-comuni-trentini On demand Free
Update procedure	The page is only a contact point

Nb of service	NETWORK-3						
Name of service	Contact with Federation of cooperatives						
Date of implementation (planned or already issued)	2025						
Type of service	Contact point						
Useful during phase	x	emergence	x	development	x	realization	x operation
Description	To support individuals who intend to develop a REC in cooperative form, OSS offers direct contact with experts from the Federation of Cooperatives who can offer support and useful resources for the development of specific initiatives. This service is rendered in physical form.						
Resources used to develop the services	Internal expertise PAT-APRIE technical expertise External expertise Technical expertise of Federation of Cooperatives						
Availability	Web link: https://infoenergia.provincia.tn.it/Autoconsumo-diffuso/Comunita-di-energia-rinnovabile/Federazione-trentina-delle-cooperative On demand Free						
Update procedure	The page is only a contact point						

Nb of service	NETWORK-4						
Name of service	Provincial list of Energy communities						
Date of implementation (planned or already issued)	2022						
Type of service	List						
Useful during phase		emergence	x	development	x	realization	x operation

Description	In response to the provincial law establishing the provincial (formal) list of Renewable Energy Communities, registration documents and the list itself are made available through the OSS page. Members are then involved, by law, in participating in regional energy policy development tables.
Resources used to develop the services	Internal expertise PAT-APRIE technical expertise External expertise
Availability	Web link https://infoenergia.provincia.tn.it/Autoconsumo-diffuso/Comunita-di-energia-rinnovabile/Elenco-provinciale-delle-Comunita-energetiche-rinnovabili Free
Update procedure	Every three months

Services: project development assistance

Nb of service	DEV-1							
Name of service	Financial funds overview							
Date of implementation (planned or already issued)	2025 (in development)							
Type of service	Guidelines							
Useful during phase	x	emergence	x	development		realization		operation
Description	Guidance and useful contacts for financing renewable energy production facilities serving the RECs are made available through the site. Since it is not possible for us to put references to private funders, only public funding including PNRR national funds is included in this section (under development).							
Resources used to develop the services	Internal expertise PAT-APRIE technical expertise External expertise Contact with GSE and other financial entities							
Availability	Web link: https://infoenergia.provincia.tn.it/Autoconsumo-diffuso/Comunita-di-energia-rinnovabile/Finanziamento-degli-impianti https://infoenergia.provincia.tn.it/Autoconsumo-diffuso/Comunita-di-energia-rinnovabile/Fondi-PNRR							
Update procedure	Updated when necessary							

Nb of service	DEV-2							
Name of service	Business plan							
Date of implementation (planned or already issued)	2025							
Type of service	Document/internal tool							
Useful during phase	x	emergence	x	development		realization		operation
Description	Support to public entities in determining the technical and financial sustainability of the initiative. Specific attention is given to the share of public funding received and the impact of these proceeds on the final tariff, pursuant to the operating rules. Considering that the calculation tool is particularly complex and made with in-house expertise it was chosen to keep this service “over-the-counter” and dedicated only for entities part of the public ecosystem of Province of Trento, The decision not to publish the tool openly and not to target it to everyone is dictated by the fact that the subject of RECs is essentially private; there are business operators working in the province							

	who offer similar services for a fee. The quality of the work done to redact the business model tool is very high, and publishing it “open” on the site does not guarantee to protect the intellectual property of the editors by preventing third parties from using these tools to do their own business. A “one to one” approach is preferred directly through PAT offices to use the tool by making the specific results available instead of the tool. Simulations on case studies are made available in a separate technical report.
Resources used to develop the services	Internal expertise PAT-APRIE technical expertise External expertise Cassa del Trentino
Availability	On demand
Update procedure	Updated when necessary

Nb of service	DEV-3							
Name of service	Solar Webgis							
Date of implementation (planned or already issued)	2025							
Type of service	webtools							
Useful during phase	x	emergence	x	development	x	realization	x	operation
Description	Solar map on transversal webgis with the indication of potential of PV production for each square meter of the region. Every user can draw a shape on maps and knowing how many KW could be installed in the area. The map shows also the suitable and unsuitable areas.							
Resources used to develop the services	Internal expertise PAT-APRIE technical expertise External expertise FBK 3dom							
Availability	https://infoenergia.provincia.tn.it/Produzione-energia/Potenziale-fotovoltaico-della-provincia-di-Trento free							
Update procedure	Updated when necessary							

Services: Aggregation of projects and/or support to commercialization

Nb of service	AGGREG-1							
Name of service	Communication tools							
Date of implementation (planned or already issued)	planned							
Type of service	Promotional materials							
Useful during phase	x	emergence	x	development		realization		operation
Description	Developing of promotional material useful for RECs promotion							
Resources used to develop the services	Internal expertise PAT APRIE technical expertise External expertise RECs people							
Availability	By website Free							
Update procedure	Updated when necessary							

Services: assistance to policy development

Nb of service	POLICY-1			
Name of service	Network with national and international Stakeholders			
Date of implementation (planned or already issued)	2025 Will be improved			
Type of service	Link			
Useful during phase	<input type="checkbox"/> emergence	<input type="checkbox"/> development	<input type="checkbox"/> realization	<input type="checkbox"/> operation
Description	Link at webpage of ECOEMPOWER project for the european links and other national network			
Resources used to develop the services	Internal expertise PAT APRIE technical expertise External expertise Partner ECOEMPOWER			
Availability	https://infoenergia.provincia.tn.it/Autoconsumo-diffuso/Comunita-di-energia-rinnovabile/Il-progetto-europeo-Ecoempower Free			
Update procedure	Updated when necessary			

SYNTHETIC SCHEDULE

DATE	NUMBER	NAME
2024	AWAR-1	Overview and illustration of the RECs mechanism
2024	AWAR-2	Perimeter map of primary cabins and active configurations
2024	AWAR-3	Incentive simulation tool
2024	CAPA-1	Guidelines for municipalities
2024	CAPA-2	Technical documents
2025	NETWORK-1	Maps of existing RECs
2025	NETWORK-2	Contact with consortium of municipalities
2025	NETWORK-3	Contact with Federation of cooperatives
2022	NETWORK-4	Provincial list of energy communities
2025	DEV-1	Financial funds overview
2025	DEV-2	Business plan
2023	DEV-3	Solar webgis
TBD	AGGREG-1	Communication tools
2025	POLICY-1	Network with national and international stakeholders

REGIONAL ECOSYSTEM: EZA!

Introduction

This service roadmap has been worked out within the framework of ECOEMPOWER project. It is straightly linked to the strategic plan which has been set up to develop a regional One-Stop Shop (OSS) for energy communities.

The OSS is available at the web link :

<https://www.eza-allgaeu.de/kommunen/energiegemeinschaften>

Aim of this roadmap is to describe which services will be proposed to the energy communities until 2031 so as to give more visibility to the OSS uptake.

This document is a first draft of the roadmap and will be completed by the end of the project in September 2026.

Typology of services

The service roadmap is built around different categories which are the following:

- **awareness raising, facilitation and communication:** the OSS will help people be more informed about energy communities, RES projects, legal context so that they can be guided in the emergence of local communities. Communication tools should also be developed to help energy communities target various stakeholders and invite them to join their initiative: citizens, municipalities, local companies, NGOs, etc.
- **capacity building of energy communities and/or local public authorities:** the OSS will develop dedicated training sessions on project implementation, financing schemes, legal responsibilities, technical topics, etc. Aim of these tools is to help communities 'members develop their skills and gain more autonomy. Public bodies should be also targeted through these sessions, so that they can support more easily the emerging projects.
- **networking services:** the OSS plans to host networking events at different geographical scales so that people can share their experience and improve the development of their projects. Networking is essential to create some links between local stakeholders and create synergies between citizens, companies and municipalities.
- **project development assistance:** the OSS is expected to develop technical tools to provide assistance on legal contracts, business plans, technical sizing of RES plants, etc. This assistance can be developed either internally or through external expertise.
- **Aggregation of projects and/or support to commercialization:** this range of services covers all the services that can be shared and collectively negotiated by energy communities such as policy insurances, bank partnerships, accounting services, equipment providers, etc.)
- **assistance to policy development:** the OSS should monitor the gaps in the policy framework and be able to formulate pleadings for the evolution of e.g. assessing regional needs, benchmarking with other regions/countries, policy recommendations)

The following pages provide a descriptive sheet for each service according to each of the 6 categories. A summary of the service deployment schedule is given at the end.

Services: awareness raising, facilitation and communication

Nb of service	AWAR-1							
Name of service	Campaigns towards private citizens							
Date of implementation (planned or already issued)	Planned (Autumn 25)							
Type of service	Campaign							
Useful during phase	x	emergence		development		realization		operation
Description	<p>Within our existing consultations for private households we'd like to incorporate a service that raises awareness on the possibility of "Mieterstrom" (tenant electricity) and "Gemeinschaftliche Gebäudeversorgung" (shared building supply). Both are mechanisms of "sharing" electricity on the lowest level of grid supply.</p> <p>Additionally, we'd like to offer a campaign design for municipalities in order to activate citizens to actively shape a decentralized local heat supply for their own neighborhood.</p>							
Resources used to develop the services	<p>Internal expertise: internal staff capacities of trained teams</p> <p>External expertise: We'd like to cooperate closely with local energy suppliers (AÜW, ZAK) as well as Bavarian agencies that offer legal and operational support (Bayerischer Genossenschaftsverband)</p>							
Availability	<p>Web link: TBD</p> <p>Free until the end of ECOEMPOWER, afterwards on payment</p>							
Update procedure	Frequently, will be up-to-date with legal frameworks and adapted to local and national policies							

Services: capacity building of energy communities and/or local public authorities

Nb of service	CAPA-1							
Name of service	Individual counselling service							
Date of implementation (planned or already issued)	Already issued							
Type of service	Consultancy appointment							
Useful during phase	x	emergence	x	development		realization		operation
Description	We advise on specific financial, economic, social, legal, organizational or technical issues at an early stage in the development of an energy community or citizen participation. The target groups are local authorities, companies and citizens. eza! researches the specific case, applies internal knowledge and networks and enables the recipient to take further steps based on the advice provided.							
Resources used to develop the services	Internal expertise: Internal Staff							
Availability	Web link: https://www.eza-allgaeu.de/kommunen/energiegemeinschaften first paragraph Free							
Update procedure	Updated individually for each event							

Services: networking services

Nb of service	NETWORK-1							
Name of service	Network of neighbouring cooperatives							
Date of implementation (planned or already issued)	Already issued							
Type of service	Networking event							
Useful during phase	x	emergence	x	development	x	realization	x	operation
Description	This service invites neighbouring cooperatives to exchange and learn about specific topics and common challenges. Primarily emerging energy communities or interested groups are addressed here, as they particularly benefit from the experience. We from eza! are observing the evolution of this service throughout the ECOEMPOWER project and organise/facilitate events where citizen energy communities meet and exchange. This service will be highly dependent on the initiative of the energy communities themselves.							
Resources used to develop the services	<p>Internal expertise:</p> <p>eza!-staff</p> <p>External expertise:</p> <p>Lecturers, Key actors of ECs...</p>							
Availability	<p>Web link: This service is spread via dedicated mail alert to the communities</p> <p>Free</p>							
Update procedure	The agendas and methodologies will be fit to current happenings in national or local politics as well as needs within the energy communities							

Services: project development assistance

Nb of service	DEV-1							
Name of service	Guideline presentation about municipal PV open space							
Date of implementation (planned or already issued)	Planned (Autumn 25)							
Type of service	Guideline							
Useful during phase	x	emergence	x	development		realization		operation
Description	Within this service we'll offer an introduction for municipalities to the topic of citizen engagement in communal power projects. We'll mainly use the existing structure and network of consultations we provide for the region and add onto them materials on citizen engagement. This will be dedicated presentations (PPTs), handouts and best-practices.							
Resources used to develop the services	Internal expertise: eza!-staff							
Availability	Web link: TBD We'll offer this service feely as an extra within our regular consultations							
Update procedure	Materials will be generally updated to the current changes in legal and organisational details							

Services: Aggregation of projects and/or support to commercialization

Nb of service	AGGREG-1						
Name of service	Umbrella organisation for maintenance of ECs						
Date of implementation (planned or already issued)	Planned (Winter 26)						
Type of service	Operational support						
Useful during phase	<input type="checkbox"/>	emergence	<input type="checkbox"/>	development	<input type="checkbox"/>	realization	<input checked="" type="checkbox"/> operation
Description	With this service we'd like to provide services to energy communities that evolve around the operational daily business. Since energy communities often consist of municipalities and volunteers, the time for the day-to-day business will be scarce. Therefore, we want to offer this service for the energy communities and possibly combine this with a membership network.						
Resources used to develop the services	Internal expertise: eza!-staff External expertise: TBD						
Availability	Web link: TBD on payment						
Update procedure	This will be a "living" service that will change with its challenges						

Services: assistance to policy development

Nb of service	POLICY-1							
Name of service	Policy Briefs							
Date of implementation (planned or already issued)	Already issued							
Type of service	Recommendations for policy makers							
Useful during phase	x	emergence	x	development		realization		operation
Description	With the policy briefs we want to raise awareness of policy makers on local and regional level for the necessity and benefits of citizen participation in a decentralised energy supply system.							
Resources used to develop the services	Internal expertise: eza!-staff working on ECOEMPOWER project External expertise: ECOMEMPOWER consortium Studies, papers European sister projects							
Availability	Web link: will be uploaded soon Free							
Update procedure	New policy briefs every half year							

SYNTHETIC SCHEDULE

DATE	NUMBER	NAME
Dec 24 - today	NETWORK-1	Network of neighbouring cooperatives
Feb 25 - today Errore. L'origine riferimento non è stata trovata. Errore. L'origine riferimento non è stata trovata. Errore. L'origine riferimento non è stata trovata.	CAPA-1	Individual counselling service
April 25 - today	POLICY-1	Policy Briefs
From Autumn 25	DEV-1	Guideline presentation about municipal PV open space
From Autumn 25	AWAR-1	Campaigns towards private citizens
From Winter 26	AGGREG-1	Umbrella organisation for maintenance of ECs

REGIONAL ECOSYSTEM: CENTRAL GREECE

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- **awareness raising, facilitation and communication:** the OSS will help people be more informed about energy communities, RES projects, legal context so that they can be guided in the emergence of local communities. Communication tools should also be developed to help energy communities target various stakeholders and invite them to join their initiative: citizens, municipalities, local companies, NGOs, etc.
- **capacity building of energy communities and/or local public authorities:** the OSS will develop dedicated training sessions on project implementation, financing schemes, legal responsibilities, technical topics, etc. Aim of these tools is to help communities 'members develop their skills and gain more autonomy. Public bodies should be also targeted through these sessions, so that they can support more easily the emerging projects.
- **networking services:** the OSS plans to host networking events at different geographical scales so that people can share their experience and improve the development of their projects. Networking is essential to create some links between local stakeholders and create synergies between citizens, companies and municipalities.
- **project development assistance:** the OSS is expected to develop technical tools to provide assistance on legal contracts, business plans, technical sizing of RES plants, etc. This assistance can be developed either internally or through external expertise.
- **Aggregation of projects and/or support to commercialization:** this range of services covers all the services that can be shared and collectively negotiated by energy communities such as policy insurances, bank partnerships, accounting services, equipment providers, etc.)
- **assistance to policy development:** the OSS should monitor the gaps in the policy framework and be able to formulate pleadings for the evolution of e.g. assessing regional needs, benchmarking with other regions/countries, policy recommendations)

The following pages provide a descriptive sheet for each service according to each of the 6 categories. A summary of the service deployment schedule is given at the end.

Services: awareness raising, facilitation and communication

Nb of service	AWAR-1							
Name of service	Awareness and Information Hub							
Date of implementation (planned or already issued)	Planned- 2025							
Type of service	Website content, articles, explainer videos, FAQs							
Useful during phase	x	emergence	x	development		realization		operation
Description	The OSS will provide accessible and understandable materials on energy communities, Renewable Energy Sources (RES) and relevant legal and financial frameworks. Content will be tailored to citizens, local authorities and SMEs, aiming to demystify energy transition topics and encourage participation.							
Resources used to develop the services	√Internal expertise √External expertise (communication consultants, video producers)							
Availability	Web link: https://onestopenenergy.eu Free							
Update procedure	Content will be reviewed biannually and updated according to regulatory changes, user feedback and evolving best practices.							

Services: capacity building of energy communities and/or local public authorities

Nb of service	CAPA-1							
Name of service	Training for Emerging Energy Communities							
Date of implementation (planned or already issued)	Planned-2025							
Type of service	Webinars, e-learning modules, downloadable guides							
Useful during phase	x	emergence	x	development		realization		operation
Description	Capacity-building materials will help energy communities and local authorities understand project design, governance models, funding schemes and regulatory frameworks. The service will foster self-sufficiency and empower local actors.							
Resources used to develop the services	√Internal expertise √External expertise (legal/financial/technical advisors)							
Availability	Web link: https://onestopenenergy.eu Free							
Update procedure	Training materials will be updated annually based on participant feedback, policy updates and new EU/national programs.							

Services: networking services

Nb of service	NETWORK-1				
Name of service	OSS Community Exchange				
Date of implementation (planned or already issued)	Planned-2025				
Type of service	Online Forum, events calendar, matchmaking platform				
Useful during phase	x	emergence	x	development	x realization operation
Description	The OSS will host both virtual and physical networking events, facilitating connections between stakeholders across Europe. A digital space will allow peer exchange, partner search and success story sharing.				
Resources used to develop the services	✓ Internal expertise ✓ External expertise (platform development, event facilitation)				
Availability	Web link: https://onestopenergy.eu Free				
Update procedure	Events and partner-matching tools will be reviewed quarterly and updated based on participation levels and platform analytics.				

Services: project development assistance

Nb of service	DEV-1						
Name of service	OSS Technical Support Line						
Date of implementation (planned or already issued)	Planned – mid 2025						
Type of service	Live chat, templates, legal/technical documentation						
Useful during phase	<input type="checkbox"/> emergence	<input checked="" type="checkbox"/>	development	<input checked="" type="checkbox"/>	realization	<input type="checkbox"/>	operation
Description	A live chat support system is being developed to provide real-time guidance on feasibility studies, legal aspects and technical sizing of energy systems. This support may evolve into one-on-one mentoring or consultancy referrals.						
Resources used to develop the services	✓ Internal expertise ✓ External expertise (legal/engineering experts)						
Availability	Web link: https://onestopenenergy.eu Free						
Update procedure	Support content will be updated monthly. Human support documentation will evolve with user queries and regulatory shifts.						

Services: Aggregation of projects and/or support to commercialization

Nb of service	AGGREG-1							
Name of service	Collective Services for Energy Communities							
Date of implementation (planned or already issued)	Planned – 2026							
Type of service	Guidelines, partner directories, shared service offers							
Useful during phase	<input type="checkbox"/> emergence	<input checked="" type="checkbox"/>	development	<input checked="" type="checkbox"/>	realization	<input checked="" type="checkbox"/>	operation	<input type="checkbox"/>
Description	The OSS will offer tools and templates for joint procurement, shared insurance and banking partnerships. Guidance for economies of scale and pooled services will be provided to enhance financial viability.							
Resources used to develop the services	✓ Internal expertise ✓ External expertise (market and legal advisors)							
Availability	Web link: https://onestopenenergy.eu Free							
Update procedure	Services will be monitored annually and offers will be adapted according to market trends and feedback from community users.							

Services: assistance to policy development

Nb of service	POLICY-1							
Name of service	Regional Policy Lab							
Date of implementation (planned or already issued)	Planned – late 2025							
Type of service	Reports, policy briefs, benchmarking tools							
Useful during phase	x	emergence	x	development		realization		operation
Description	The OSS will collect field data, identify regulatory gaps and engage with policymakers through reports and consultations. The aim is to adapt policy to better support energy communities.							
Resources used to develop the services	✓Internal expertise ✓External expertise (research institutes, policy experts)							
Availability	Web link: https://onestopenenergy.eu Free							
Update procedure	Policy briefs will be published biannually or in response to major regulatory changes. Regional feedback loops will inform updates.							

SYNTHETIC SCHEDULE

DATE	NUMBER	NAME
Q2 2025	AWAR-1	Awareness and Information Hub
Q2 2025	CAPA- 1	Training for Emerging ECs
Q3	NETWORK- 1	OSS Community Exchange
Q3	DEV- 1	OSS Technical Support Line
Q1	AGGREG- 1	Collective Services For ECs
Q4	POLICY- 1	Regional Policy Lab

REGIONAL ECOSYSTEM: ZLÍN REGION

Introduction

This service roadmap has been worked out within the framework of ECOEMPOWER project. It is straightly linked to the strategic plan which has been set up to develop a regional One-Stop Shop (OSS) for energy communities.

The OSS is available at the web link:

<https://www.eazk.cz/oss>

Aim of this roadmap is to describe which services will be proposed to the energy communities until 2031 so as to give more visibility to the OSS uptake.

This document is a first draft of the roadmap and will be completed by the end of the project in September 2026.

Typology of services

The service roadmap is built around different categories which are the following:

- **awareness raising, facilitation and communication:** the OSS will help people be more informed about energy communities, RES projects, legal context so that they can be guided in the emergence of local communities. Communication tools should also be developed to help energy communities target various stakeholders and invite them to join their initiative: citizens, municipalities, local companies, NGOs, etc.
- **capacity building of energy communities and/or local public authorities:** the OSS will develop dedicated training sessions on project implementation, financing schemes, legal responsibilities, technical topics, etc. Aim of these tools is to help communities 'members develop their skills and gain more autonomy. Public bodies should be also targeted through these sessions, so that they can support more easily the emerging projects.
- **networking services:** the OSS plans to host networking events at different geographical scales so that people can share their experience and improve the development of their projects. Networking is essential to create some links between local stakeholders and create synergies between citizens, companies and municipalities.
- **project development assistance:** the OSS is expected to develop technical tools to provide assistance on legal contracts, business plans, technical sizing of RES plants, etc. This assistance can be developed either internally or through external expertise.
- **Aggregation of projects and/or support to commercialization:** this range of services covers all the services that can be shared and collectively negotiated by energy communities such as policy insurances, bank partnerships, accounting services, equipment providers, etc.)
- **assistance to policy development:** the OSS should monitor the gaps in the policy framework and be able to formulate pleadings for the evolution of e.g. assessing regional needs, benchmarking with other regions/countries, policy recommendations)

The following pages provide a descriptive sheet for each service according to each of the 6 categories. A summary of the service deployment schedule is given at the end.

Services: awareness raising, facilitation and communication

Nb of service	AWAR-1							
Name of service	Seminars							
Date of implementation (planned or already issued)	Ongoing – next seminar 29. 4. 2025							
Type of service	Organization of events such as presentations and discussion on community energy News							
Useful during phase	x	emergence		development		realization		operation
Description	Introduction to energy communities – how they work and related energy self-sufficiency. Presentation of good practice examples.							
Resources used to develop the services	<u>Internal expertise</u> EAZK staff							
Availability	<u>Web link: News at www.eazk.cz</u> Email invitation Free							
Update procedure	The topics of the individual seminars will be adapted each time based on feedback and current topics.							





Services: capacity building of energy communities and/or local public authorities

Nb of service	CAPA-1
Name of service	Training
Date of implementation (planned or already issued)	Ongoing
Type of service	Individual consultation with stakeholders
Useful during phase	<div> <div>x</div> <div>emergence</div> <div>x</div> <div>development</div> <div>x</div> <div>realization</div> <div>x</div> <div>operation</div> </div>
Description	<p>Training policy makers and other stakeholders on community energy issues - legislative, technical, economic, operational and other aspects.</p> <p>Discussion on the involvement of energy communities in local energy concepts and plans.</p>
Resources used to develop the services	<p><u>Internal expertise</u></p> <p>EAZK staff</p> <p><u>External expertise</u></p> <p>Invited relevant speakers - e.g. political leaders, architects, urban planners, lawyers, etc.</p> <p>Legislation, strategy, studies</p>
Availability	<p>Web link: News at www.eazk.cz</p> <p>Email invitation</p> <p>on demand</p> <p>Free</p>
Update procedure	The content of the training will be updated according to current needs, changes (e.g. announced calls, update of legal frameworks) and the needs of the audience.

Services: networking services

Nb of service	NETWORK-1						
Name of service	Sharing best practices						
Date of implementation (planned or already issued)	Planned from 2026						
Type of service	Handbook of good practice examples Events with presentation of good practice examples						
Useful during phase	x	emergence		development	x	realization	x operation
Description	Connecting communities and examples of good practice.						
Resources used to develop the services	<u>Internal expertise</u> EAZK staff <u>External expertise</u> Invited good practice stakeholders and energy community leaders.						
Availability	on website email invitation Free						
Update procedure	Finding new examples of good practice and updating the handbook, introducing new examples.						

Services: project development assistance

Nb of service	DEV-1					
Name of service	Individual support in project preparation					
Date of implementation (planned or already issued)	Individual consultations – ongoing Guidelines + template – planned from mid-2025					
Type of service	Individual consultations Guidelines + template					
Useful during phase	 emergence		development		realization	 operation
Description						
Resources used to develop the services	Internal expertise EAZK staff					
Availability	on demand Free					
Update procedure	After the individual consultations, the stakeholders stay in contact and keep each other informed about the progress of the project. In case of problems, they can turn to EAZK for advice. The service is tailored to the needs of each individual project. The documents will be regularly updated in line with changes in legislation and any national or regional targets and guidelines.					

Services: Aggregation of projects and/or support to commercialization

Nb of service	AGGREG-1						
Name of service	Clustering and commercialisation of projects						
Date of implementation (planned or already issued)	Planned from 2026						
Type of service	Guidelines Clustering Promotion						
Useful during phase	<input type="checkbox"/>	emergence	<input type="checkbox"/>	development	<input checked="" type="checkbox"/>	realization	<input checked="" type="checkbox"/> operation
Description	Clustering community energy projects, representing them in the preparation of applications and supporting them in negotiating terms with distributors, resource suppliers or banking services.						
Resources used to develop the services	<u>Internal expertise</u> EAZK staff <u>External expertise</u> Addressed experts from the legal, auditing and banking fields.						
Availability	on demand Free						
Update procedure	Monitoring the set conditions and possible better options. Ongoing promotion of the cluster.						

Services: assistance to policy development

Nb of service	POLICY-1				
Name of service	Support for policy makers				
Date of implementation (planned or already issued)	Ongoing				
Type of service	Recommendations for policy makers				
Useful during phase	x	emergence		development	
				realization	
					operation
Description	Commenting on legislation, commitments and targets at regional and national level. Feedback on forthcoming strategic documents.				
Resources used to develop the services	<u>Internal expertise</u> EAZK staff <u>External expertise</u> Legislation, strategy, studies				
Availability	on demand				
Update procedure	The service is long-term and continuous.				

SYNTHETIC SCHEDULE

DATE	NUMBER	NAME
Ongoing	AWAR-1	Seminars
Ongoing	CAPA-1	Trainings
Ongoing	POLICY-1	Support for policy makers
Ongoing	DEV-1	Individual support in project preparation
From 2026	NETWORK-1	Sharing best practices
From 2026	AGGREG-1	Clustering and commercialisation of projects

REGIONAL ECOSYSTEM: FRANCE - ASSOCIATION CENTRALES VILLAGEOISES (ACV)

Introduction

This service roadmap has been worked out within the framework of ECOEMPOWER project. It is straightly linked to the strategic plan which has been set up to develop a regional One-Stop Shop (OSS) for energy communities. Only the new services, developed within the framework of ECOEMPOWER are described here.

The OSS is available at the web link : <https://www.centralesvillageoises.fr/>

Aim of this roadmap is to describe which services will be proposed to the energy communities until 2031 so as to give more visibility to the OSS uptake.

This document is a first draft of the roadmap and will be completed by the end of the project in September 2026.

Typology of services

The service roadmap is built around different categories which are the following:

- **awareness raising, facilitation and communication:** the OSS will help people be more informed about energy communities, RES projects, legal context so that they can be guided in the emergence of local communities. Communication tools should also be developed to help energy communities target various stakeholders and invite them to join their initiative: citizens, municipalities, local companies, NGOs, etc.
- **capacity building of energy communities and/or local public authorities:** the OSS will develop dedicated training sessions on project implementation, financing schemes, legal responsibilities, technical topics, etc. Aim of these tools is to help communities 'members develop their skills and gain more autonomy. Public bodies should be also targeted through these sessions, so that they can support more easily the emerging projects.
- **networking services:** the OSS plans to host networking events at different geographical scales so that people can share their experience and improve the development of their projects. Networking is essential to create some links between local stakeholders and create synergies between citizens, companies and municipalities.
- **project development assistance:** the OSS is expected to develop technical tools to provide assistance on legal contracts, business plans, technical sizing of RES plants, etc. This assistance can be developed either internally or through external expertise.
- **Aggregation of projects and/or support to commercialization:** this range of services covers all the services that can be shared and collectively negotiated by energy communities such as policy insurances, bank partnerships, accounting services, equipment providers, etc.
- **assistance to policy development:** the OSS should monitor the gaps in the policy framework and be able to formulate pleadings for the evolution of e.g. assessing regional needs, benchmarking with other regions/countries, policy recommendations)

The following pages provide a descriptive sheet for each service according to each of the 6 categories. A summary of the service deployment schedule is given at the end.

Services: awareness raising, facilitation and communication

Nb of service	AWAR-1							
Name of service	Training sessions about communication							
Date of implementation (planned or already issued)	October 2025							
Type of service	Training session							
Useful during phase	x	emergence	x	development	x	realization	x	operation
Description	The aim of this training session is to give energy communities the best practices for communicating in a coherent and impactful way. The aim is to help them recruit new volunteers and new subscribers, and to raise their profile with the general public and institutions. This training is useful for all energy communities, whatever their level of maturity.							
Resources used to develop the services	Internal expertise + External expertise (ECLR Occitanie)							
Availability	1 session per year will be organised online (2 x half day),							
Update procedure	The training session will be offered every year. The content of the next session will take into account the participant's feedback.							

Services: capacity building of energy communities and/or local public authorities

Nb of service	CAPA-1							
Name of service	Training sessions on citizen engagement in energy communities							
Date of implementation (planned or already issued)	2 sessions done in 2024 2 sessions planed in 2025 (march and June) 2 sessions planed in 2026							
Type of service	Training session							
Useful during phase		emergence		development	x	realization	x	operation
Description	<p>The main aim of this training course is to improve the collective dynamic within energy communities and strengthen their ability to recruit new members.</p> <p>It proposes analysing and working on the internal organisation of the collectives, with particular emphasis on the efficient distribution of tasks. It also offers concrete strategies for integrating new volunteers and suggests appropriate leadership tools.</p>							
Resources used to develop the services	Internal expertise + External expertise (Animacoop)							
Availability	2 sessions per year will be organised (in person) for existing energy communities.							
Update procedure	<p>The content of the training will take into account the participant’s feedback and the context of the participants.</p> <p>A videoconference meeting will be offered to participants a few months after the training to follow up the actions undertaken within the energy community following the training.</p>							



Services: networking services

Nb of service	NETWORK-1				
Name of service	Procedure for welcoming and integrating new energy communities into the network				
Date of implementation (planned or already issued)	Already issued but continually improved				
Type of service	Webinar, guidelines				
Useful during phase	x	emergence		development	
				realization	
					operation
Description	<p>In order to effectively integrate the emerging energy communities and enable them to benefit from the contribution of the OSS and the other energy communities in the network, various actions are proposed:</p> <ul style="list-style-type: none"> - the organisation of webinars for “general public” in order to explain what energy communities are and how to join the Centrales Villageoises’ network - the organisation of a webinar to discuss the emerging energy community's project and validate its entry into the Centrales Villageoises’ network - the organisation of a webinar dedicated to Centrales Villageoises’ new volunteers, to give them a detailed presentation of the services offered by the OSS - the introduction of a mentoring system between new and existing energy communities, structured by the OSS through an explanatory sheet. 				
Resources used to develop the services	Internal expertise				
Availability	<p>Webinar to present energy communities and the network : every 6 months</p> <p>Webinar to welcome energy communities: on demand</p> <p>Webinar to welcome new volunteers: every 6 months</p> <p>Explanatory sheet about mentoring: available online for members</p> <p>All are available for free</p>				
Update procedure	The explanatory sheet about mentoring will be updated every year with feedback and best practices from energy communities.				

Services: project development assistance

Nb of service	DEV-1						
Name of service	Monitoring tool for renewable energy systems						
Date of implementation (planned or already issued)	Scheduled for July 2025						
Type of service	Online platform						
Useful during phase	<input type="checkbox"/>	emergence	<input type="checkbox"/>	development	<input type="checkbox"/>	realization	<input checked="" type="checkbox"/> operation
Description	<p>The goal is to develop a new photovoltaic production monitoring tool based on smart meter readings.</p> <p>This tool will take the form of an online platform where it will be possible to view the electricity generated by the photovoltaic installations. It will give first level information to energy communities about the system performances.</p>						
Resources used to develop the services	Internal expertise thanks to external expertise (ENEDIS)						
Availability	The platform will be available online, for free						
Update procedure	This point will depend on the user's feedback about the monitoring tool.						

Nb of service	DEV-2							
Name of service	Company-wide business plan simulator							
Date of implementation (planned or already issued)	Scheduled for the end of 2025							
Type of service	Excel tool							
Useful during phase		emergence		development		realization	x	operation
Description	This tool aims to simulate the business plan of an energy community, taking into account several activities/investment projects and including personnel costs (company-wide business plan).							
Resources used to develop the services	Internal expertise thanks to a first tool developed by BAUM as part of ECOEMPOWER							
Availability	The tool will be available online, accessible for all, for free							
Update procedure	The tool will be regularly updated (at least twice a year), taking into account : User’s feedbacks Changes of legislation (ex : taxes)							

Nb of service	DEV-3					
Name of service	Complete toolkit on ground-mounted PV project development					
Date of implementation (planned or already issued)	1 st version scheduled for the end of 2025					
Type of service	Guidelines + templates + training session					
Useful during phase	 emergence	x	development	x	realization	 operation
Description	<p>The toolbox we want to develop will include explanatory sheets to guide energy communities in the development of small-scale ground-mounted photovoltaic projects, as well as templates of useful documents to facilitate the process.</p> <p>In addition, training sessions explaining the regulatory framework and all the steps to be taken to develop this type of project will be offered to energy communities.</p>					
Resources used to develop the services	Internal expertise					
Availability	The tool will be available online, restricted to ACV members, and will be free.					
Update procedure	The toolbox will be continuously updated and completed with new content thanks to energy communities feedback about their projects.					

Services: Aggregation of projects and/or support to commercialization

Nb of service	AGGREG-1				
Name of service	Partnership with a notary office				
Date of implementation (planned or already issued)	Issued since 2024				
Type of service	Partnership with associated documents (explanatory sheet and lease template)				
Useful during phase	<input type="checkbox"/> emergence	<input type="checkbox"/> development	<input checked="" type="checkbox"/> realization	<input type="checkbox"/> operation	
Description	<p>The aim of this partnership is to facilitate the signing of leases for the roofs or land on which the renewable energy production plants will be installed.</p> <p>To achieve this, a partnership has been set up with a notary to standardise a model lease, clarify the signing procedure and list the documents to be provided by the energy community, and set up a tariff for the notary's services.</p> <p>An explanatory sheet provides a framework for the partnership. The OSS acts as an intermediary between the notary and the energy communities and monitors the operations carried out under the partnership.</p>				
Resources used to develop the services	External expertise (notary office)				
Availability	Access to the partnership available on demand for the energy community (for free, but the notary's service is payable)				
Update procedure	A follow-up of the partnership will be done by the OSS. If necessary the partnership conditions will be re-negotiated by the OSS				

Services: assistance to policy development

Nb of service	POLICY-1					
Name of service	Provision of advocacy resources for energy communities					
Date of implementation (planned or already issued)	Scheduled for the end of 2025					
Type of service	Guidelines					
Useful during phase	<input type="checkbox"/>	emergence	<input type="checkbox"/>	development	<input type="checkbox"/>	realization <input checked="" type="checkbox"/> operation
Description	<p>The aim of this service is to provide energy communities with a set of proposals for regulatory changes that will encourage the development of energy communities, so that they can relay these proposals on to their members of parliament.</p> <p>This advocacy will be developed by the OSS on the basis of feedback from the energy communities and may draw inspiration from the support mechanisms for energy communities in force in the other member countries of the European Union.</p>					
Resources used to develop the services	Internal expertise					
Availability	The tool will be available online, accessible for all, and will be free.					
Update procedure	The proposals will be regularly updated (at least twice a year), on the basis of regulatory developments and feedback from energy communities in the field.					

SYNTHETIC SCHEDULE

DATE	NUMBER	NAME
October 2025	NETWORK-1	Procedure for welcoming and integrating new energy communities into the network
Since 2024	AGGREG-1	Partnership with a notary office
Since 2024	CAPA-1	Training sessions on citizen engagement in energy communities
July 2025	DEV-1	Monitoring tool for renewable energy systems
October 2025	AWAR-1	Training sessions about communication
End of 2025	DEV-2	Company-wide business plan simulator
End of 2025	DEV-3	Complete toolkit on ground-mounted PV project development (1 st version)
End of 2025	POLICY-1	Provision of advocacy resources for energy communities