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D5.7 ONLINE DESCRIPTION OF THE SERVICE OFFERING (FIRST VERSION)



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ABSTRACT

This document lists the weblinks where each regional ecosystem has described the existing range of services which are proposed to energy communities by their OSS. Thus, it is a first draft, updated in April 2025. The online description of the service offering will be consolidated progressively until the end of the project.

KEYWORD LIST

Service offering – Renewable Energy Communities – One-Stop Shop – Tool and services roadmap – Mobilization of stakeholders – Long-term planning – Stakeholders focus groups – Empowerment – Energy sharing – Renewable energies

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EXECUTIVE SUMMARY

This deliverable describes for each regional ecosystem of the ECOEMPOWER project, the services that are already developed and proposed to energy communities by the One-Stop Shops.

Each link provided by the regional ecosystems is leading to websites in the national languages.

Introduction

OBJECTIVES OF THE WORK REPORTED

Aim of this task was to develop services and tools for energy communities, tools that are provided by the One Stop Shops in each regional ecosystem, so as to support the development of energy communities.

The deliverable describes the work for each regional ecosystem. Hence there is one chapter per country and for each chapter, a link to the online description of the service offering.

Each link provided by the regional ecosystems is leading to websites in the national languages.

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REGIONAL ECOSYSTEM 1: PROVINCIA DI TRENTO (Italy)

The Provincia Autonoma di Trento has the Infoenergia website:

<https://infoenergia.provincia.tn.it/>

The [Infoenergia](#) portal of the Province of Trento plays a key role in supporting the development and operation of energy communities—known in Italian as *Comunità Energetiche Rinnovabili* (CER) —across the region.

On the portal, users will find clear and practical guidance on how to create and manage an Energy Community. This includes a step-by-step overview of the process: from understanding the legal framework and defining the roles of participants (like energy producers, consumers, and prosumers), to choosing governance models that ensure fair and efficient decision-making. The platform serves as a central reference point for the most up-to-date regulations, including national and European directives that are critical for ensuring compliance and accessing incentives.

One of the portal's standout features is its use of GIS-based mapping tools that help communities assess their renewable energy potential—especially solar. These tools allow users to explore the photovoltaic suitability of buildings in each area, estimate potential energy production, and plan energy sharing within the community. This is especially useful for municipalities or groups of citizens interested in identifying viable rooftops or public buildings for solar installations.

Financially, the portal provides detailed information on available incentives and funding schemes. This includes national contributions, like those managed by the GSE (Gestore dei Servizi Energetici), as well as local co-financing options made available by the province. For communities in Trentino, this means greater access to capital to invest in shared energy infrastructure.

In addition to these resources, Infoenergia fosters collaboration between local actors—municipalities, cooperatives, associations, and private citizens—by pointing them toward technical advisors and public offices that offer direct support. Whether someone is just starting to explore the idea of a CER or already preparing documentation to launch one, the portal acts as both a technical resource and a networking hub.

In short, Infoenergia is designed not just as an information site and as a point of contact with the provincial administration structure, but as a practical tool to empower local energy communities throughout Trentino—helping them navigate the regulatory, technical, and financial aspects of the transition to shared, sustainable energy.



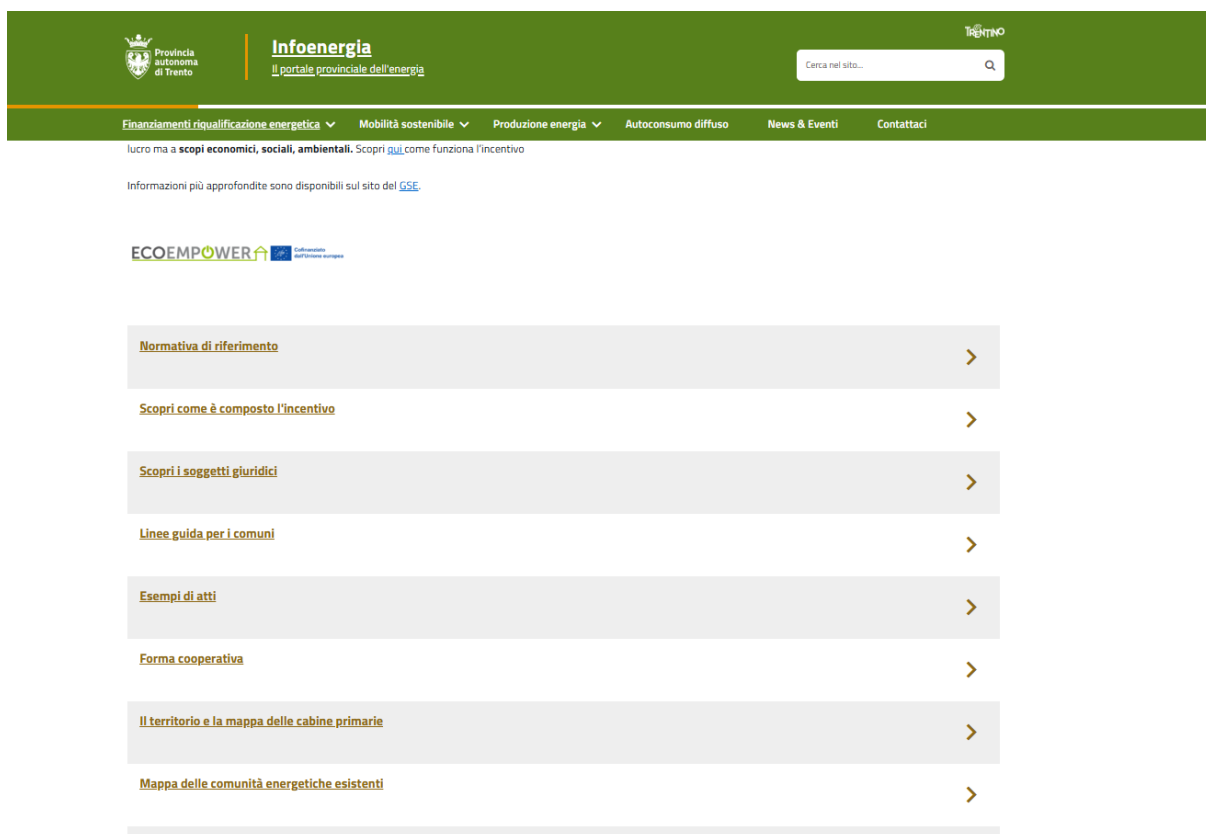
The screenshot shows the 'Infoenergia' section of the website. The header includes the 'Provincia autonoma di Trento' logo and the 'Infoenergia' title. A search bar is present. The main content area features a navigation menu with options like 'Finanziamenti riqualificazione energetica', 'Mobilità sostenibile', 'Produzione energia', 'Autoconsumo diffuso', 'News & Eventi', and 'Contatti'. The text explains the 'diffusione dell'energia da fonte rinnovabile' and mentions the 'CACEE' and 'GSE' regulations. It also states that the website is part of the 'ECOEMPPOWER' project, funded by the European Union.

Scopri qual è la formula più adatta alle tue esigenze

- Autoconsumo a distanza con scambio attraverso la rete**
Dedicata a un singolo utente che ha più unità di consumo.
- Gruppi di autoconsumo collettivo**
Dedicata a un gruppo di utenti che vivono in un condominio.
- Comunità di energia rinnovabile**
Dedicata a un gruppo di utenti (cittadini, piccole e medie imprese, associazioni, enti locali) ubicati in un territorio.

Landing page of Infoenergia section dedicated to RECs

Landing page of Infoenergia section dedicated to RECs:



The screenshot shows the 'Infoenergia' section of the website, specifically the landing page for RECs. The header is identical to the previous screenshot. The main content area features a list of links to various services offered by the web OSS Infoenergia. The links are: 'Normativa di riferimento', 'Scopri come è composto l'incentivo', 'Scopri i soggetti giuridici', 'Linee guida per i comuni', 'Esempi di atti', 'Forma cooperativa', 'Il territorio e la mappa delle cabine primarie', and 'Mappa delle comunità energetiche esistenti'. Each link is accompanied by a right-pointing arrow.

List of links at specific services offered by web OSS Infoenergia

REGIONAL ECOSYSTEM 2: eza! (Germany)

The German partner eza! designed a sub-page within their website to provide private and public stakeholders with first information. On the website they can currently access three services:

1. They can get in touch for a personal consulting via a dedicated phone number and get help them with their endeavour.
2. They have access to a collection of energy community webpages linked in order to make it easier to get an overview of the local stakeholders
3. They can additionally find a quick Q & A about the topic, including legal and organisational aspects in electricity and in heat

In the coming weeks eza! will publish the following offers for the website:

- The Policy Brief from WP4 will be transformed into the eza! corporate design while still of course using the original text and the ECOEMPOWER format and logos to start pointing people towards this link. This will be especially important once eza! will make local policy makers aware so they will understand this paper as a collaboration and hopefully read it due to the working connection eza! has with them
- Additionally, eza! is working on materials that can be offered municipalities to introduce them to citizen participation in multi-stakeholder projects. Currently, eza! is researching best-practices in the region and compiling everything in one PPT and leaflets so we can then bring it to the cities in an extra service. This offer will be uploaded to the eza! webpage.

The website is currently used to gather information, but eza! would like to turn it into an interactive tool that will lead people to the in-person services. It is planned to let this structure built up throughout the next couple of years.

The link below is leading to a webpage presenting the eza! existing services:

<https://www.eza-allgaeu.de/kommunen/energiegemeinschaften>



WAS SIND ENERGIEGEMEINSCHAFTEN?

Allgemeine Infos zu Energiegemeinschaften	▼
Renewable Energy Communities (REC) oder Citizen Energy Communities (CEC)?	▼
Merkmale von Energiegemeinschaften	▼
Energiegemeinschaften in Deutschland	▼

REGIONAL ECOSYSTEM 3: REGION OF CENTRAL GREECE (Greece)

The OSS Region of Central Greece is available at the address: <https://onestopenergy.eu>

The One Stop Shop (OSS) is currently under construction:

The Region of Central Greece is in the process of developing a comprehensive One Stop Shop (OSS) platform aimed at supporting citizens, local authorities and businesses in the creation and growth of energy communities. While the platform is not yet fully operational, its structure and core services are already being designed and gradually implemented.

Below, a selection of screenshots from the OSS website is provided (accompanied by English translations). These highlight the range of services that the platform will soon offer, including legal, technical and financial support, access to funding opportunities and tools for developing sustainable and collaborative energy solutions.

Τι είναι το One Stop Shop • Το One Stop Shop (OSS) είναι ένα κέντρο υποστήριξης – τόσο φυσικό όσο και ψηφιακό – που παρέχει ολοκληρωμένες υπηρεσίες σε πολίτες, τοπικές αρχές και επιχειρήσεις για τη δημιουργία και ανάπτυξη ενεργειακών κοινοτήτων. • Τι προσφέρει το One Stop Shop: – Ενημέρωση & ευαισθητοποίηση για τα οφέλη της συλλογικής παραγωγής και διαχείρισης ενέργειας – Υποστήριξη στη δημιουργία ενεργειακών κοινοτήτων, παρέχοντας νομικές, τεχνικές και οικονομικές συμβουλές – Εργαλεία ανάλυσης βιωσιμότητας και ανάπτυξης επιχειρηματικών μοντέλων – Δικτύωση με άλλες κοινότητες, δημόσιους φορείς, παρόχους τεχνολογίας και επενδυτές – Πρόσβαση σε χρηματοδοτικά εργαλεία και προγράμματα υποστήριξης	Χρήσιμες πληροφορίες Το One Stop Shop (OSS) παρέχει μια σειρά από χρήσιμες πληροφορίες και υπηρεσίες για την υποστήριξη της δημιουργίας και ανάπτυξης τους. Προσφέρει πληροφορίες για το νομικό πλαίσιο και τις διαδικασίες σύστασης ενεργειακών κοινοτήτων, συμπεριλαμβανομένων των νομικών απαιτήσεων και των δικαιωμάτων των μελών σύμφωνα με το Νόμο. Παράλληλα, παρέχονται λεπτομέρειες για τα χρηματοδοτικά εργαλεία, όπως τα προγράμματα του ΕΣΠΑ, του Ταμείου Ανάκαμψης και ευρωπαϊκά προγράμματα όπως το Horizon Europe. Οι χρήστες μπορούν να βρουν πληροφορίες για τις κατάλληλες τεχνολογίες ΑΠΕ, όπως φωτοβολταϊκά, αιολικά και λύσεις αποθήκευσης ενέργειας. Το OSS προσφέρει επίσης συμβουλευτική υποστήριξη, εργαλεία ανάλυσης βιωσιμότητας για έργα ΑΠΕ, καθώς και πρόσβαση σε δίκτυα συνεργασιών με τοπικές αρχές, πανεπιστήμια και άλλους φορείς. Μέσα από το OSS, οι πολίτες, οι επιχειρήσεις και οι τοπικές αρχές μπορούν να αποκτήσουν τις απαραίτητες γνώσεις και υποστήριξη για να συμμετάσχουν και να επωφεληθούν από τις ενεργειακές κοινότητες.
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This page explains:

1. What is the One Stop Shop

The One Stop Shop (OSS) is a support center – both physical and digital – that provides integrated services to citizens, local authorities and businesses for the creation and development of energy communities.

2. What the One Stop Shop offers:

- Information and awareness-raising about the benefits of collective energy production and management
- Support in establishing energy communities by offering legal, technical and financial advice
- Tools for sustainability analysis and business model development
- Networking with other communities, public authorities, technology providers and investors
- Access to financial tools and support programs

3. Useful Information

The One Stop Shop (OSS) provides a range of useful information and services to support the creation and development of energy communities. It offers guidance on the legal framework and procedures for establishing energy communities, including legal requirements and the rights of members according to the law. At the same time, it provides details on financial tools such as the Recovery Fund, and European initiatives like Horizon

Europe. Users can also find information on suitable renewable energy technologies, such as photovoltaics, wind energy, and energy storage solutions. The OSS also offers advisory support, sustainability analysis tools for renewable energy projects, and access to collaboration networks with local authorities, universities, and other stakeholders. Through the OSS, citizens, businesses, and local authorities can gain the necessary knowledge and support to participate in and benefit from energy communities.

REGIONAL ECOSYSTEM 4: ZLÍN REGION (Czech Republic)

The link below is leading to a webpage presenting the EAZK services:

<https://www.eazk.cz/sluzby>

The One Stop Shop (OSS) page is designed to streamline access to energy efficiency services and information for residents and stakeholders in the Zlín Region. The site is currently under development. The OSS section of the EAZK website is organized into several key subpages:

1. **About the Project:** Provides an overview of the OSS initiative, its objectives, and its role in promoting sustainable energy practices within the region.
2. **Pilot Locations:** Details specific municipalities or areas where the OSS services are being implemented as pilot projects, showcasing localized efforts and outcomes.
3. **Downloads:** Offers access to various documents, reports, and materials related to the project, including guidelines, case studies, and informational brochures.
4. **Services:** Outlines the range of services provided through the OSS, such as consultancy on renewable energy solutions, assistance with grant applications, and support for implementing energy-saving measures.

This structured approach aims to facilitate the adoption of energy-efficient solutions by providing centralized information and support, thereby contributing to the region's overall sustainability goals.

Offer of current services:

Seminars

As part of EAZK's activities, we regularly organize seminars focused on the development and support of renewable energy sources (RES) and an introduction to energy communities. These events provide a platform to present how energy communities function, explore related energy self-sufficiency topics, and share examples of best practices.

The seminars are intended for representatives of municipalities, non-profit organizations, professionals in the energy sector, and engaged citizens interested in contributing to the development of local energy systems.

Trainings

We also provide training sessions for policymakers and other relevant stakeholders, focusing on key aspects of community energy. These sessions cover a wide range of topics including legislative frameworks, technical solutions, economic models, operational considerations, and other critical factors influencing the successful implementation and management of energy communities. A vital part of our approach is fostering discussion on how energy communities can be effectively integrated into local energy strategies and planning processes. By engaging stakeholders in dialogue, we aim to strengthen the role of community energy in achieving greater local energy independence and sustainability.

Individual support in project preparation

We offer individual consultations focused on the preparation and implementation of projects within energy communities. Based on the specific needs and objectives of each project, we provide expert advice on technical solutions, financing, legislation, selection of suitable partners, and other aspects related to the successful

development of community energy. The aim of these consultations is to support the effective preparation of projects and help project teams find the optimal path to achieve their goals.

Support for policy makers

As part of our activities, we regularly provide feedback on legislative proposals, commitments, and targets at the regional and national levels that concern the development of community energy and sustainable energy in general. We offer expert comments and recommendations that can help shape effective policies and legal frameworks. Additionally, we actively engage in reviewing and providing feedback on forthcoming strategic documents that will impact the future of community energy and energy transitions. Our goal is to contribute to creating conditions that will support the development of community energy and ensure the long-term sustainability of these projects.



/ Služby

SLUŽBY

• Semináře

V rámci EAZK se pravidelně věnujeme organizaci seminářů zaměřených na rozvoj a podporu OZE a úvod do energetických komunit. Tyto akce slouží jako prostor pro představení jejich fungování, související energetickou soběstačnost a sdílení příkladů dobré praxe.

Semináře jsou určeny zástupcům obcí, neziskových organizací, odborné veřejnosti i aktivním občanům, kteří se chtějí zapojit do rozvoje lokální energetiky.

Aktuální akce viz <https://www.eazk.cz/seminare-a-konference> a <https://www.eazk.cz/aktuality>

• Vzdělávání

Také pořádáme školení pro tvůrce politik a další zúčastněné strany, která se zaměřují na klíčové aspekty komunitní energetiky. Tato školení pokrývají širokou škálu témat, včetně legislativních rámců, technických řešení, ekonomických modelů, provozních aspektů a dalších faktorů, které ovlivňují úspěšnou implementaci a správu energetických komunit.

Nezbytnou součástí naší práce je podpora diskusí o tom, jak mohou být energetické komunity efektivně zapojeny do místních energetických koncepcí a plánovacích procesů. Zapojením zúčastněných stran do těchto



O projektu

O PROJEKTU

V rámci projektu Ecoempower bude v agentuře zřízeno jednotné kontaktní místo (OSS) pro problematiku komunitní energetiky. Zde budou mít občané, podniky i města kraje přístup k integrovaným službám a digitálním nástrojům pro vytváření energetických komunit. OSS bude zvyšovat povědomí o výhodách kolektivních energetických iniciativ, pomáhat při analýzách proveditelnosti projektů, rozvoji obchodních modelů a budování kapacit. Tím podpoří vytváření sítí mezi energetickými komunitami, veřejnými orgány a poskytovateli technologií.

Připravované nástroje:

- Projektová platforma
- Legislativní rámce a obchodní strategie
- Pokyny pro místní a regionální správy a řízení

Poskytované služby OSS:

- Podpora při zakládání energetické komunity, např. registraci do Elektroenergetického datového centra (EDC).
- Dotační možnosti v rámci komunitní energetiky.
- Organizace workshopů a seminářů za účelem zvyšování povědomí a vzdělanosti v tématu komunitní energetiky.
- Podpora zavádění energetického managementu.

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REGIONAL ECOSYSTEM 5: Association des Centrales Villageoises (France)

The link below is leading to a webpage presenting the Association des Centrales Villageoises services:
<https://www.centralesvillageoises.fr/modele-centrales-villageoises>

The Association Centrales Villageoises is an existing OSS which has already developed numerous tools and services. Here is a summary of what is already available for energy communities' members of the Association Centrales Villageoises:



These tools and services are organised to provide support at every stage of an emerging energy community's first project, as illustrated in the graph below:

